

Junior Implementation Consultant, Home based, South Africa

We are seeking a candidate who is passionate about business and the role technology can play to support it and has a deep-seated desire to become an ERP Consultant in our cloud implementation team to help service our mid-market customers. If you enjoy the experience of working independently, within a small team of people with great ambitions and an appetite to compete, please apply.

Responsibilities:

- Support on-site and/or remote implementation of NetSuite's web-based ERP applications
- Participate in business analysis sessions to analyse, specify and document customer requirements.
- Identify any potential solution gaps and suggest, design and build solutions.
- Help customer optimise the use of the ERP application while advising best business practices available to them.
- Define, configure and customise the applications to deliver solutions that meet the customer's requirements.
- Conduct on-site and/or web-based training.
- Proactively look at ways to improve our service levels by being sensitive to customer business needs.
- Continuously improve your product knowledge, research new and complementary products needed to deliver a complete solution.
- Supporting implementation consultants with various activities on NetSuite implementations
- Assist with process testing
- Creation of test plans and training documentation
- Being mentored by implementation consultants
- Self-driven training and upskill up on NetSuite (resources to be provided)

Essential Requirements:

- An interest and degree qualification of the following areas is essential: Accounting, Business Management, Engineering, Supply Chain Management, Computer Science.
- Full NetSuite training will be provided however being able to draw on any prior systems exposure will be useful.
- An understanding of accounting principles
- A self starter with the ability to identify and proactively resolve problems
- Excellent communication skills

This is a 12 month contract position with a strong possibility of a permanent role.